






Midlands Rural Housing

Performance Management Reports

Period covered by this report is the 1st April 2009 to the 31st July 2009

MAINTENANCE SERVICES

GAS SERVICING (CP12)

Category	Current Performance	Current Target	Current Indicator	Previous Performance	Previous Indicator	Trend	Quartile
Properties with gas (covered under all contracts) with a valid CP12	99.65%	100.00%	✘	98.24%	↑		-
- Leicestershire Rural	100.00%	100.00%	✔	100.00%	→		-
- Northamptonshire Rural	100.00%	100.00%	✔	98.91%	↑		-
- Peak District Rural	98.97%	100.00%	✘	95.70%	↑		-
- Warwickshire Rural	99.57%	100.00%	✘	98.28%	↑		-