









Midlands Rural Housing

Performance Management Reports

Period covered by this report is the 1st April 2009 to the 31st July 2009

MAINTENANCE SERVICES

REPAIRS COMPLETED ON TIME

Category	Current Performance	Current Target	Current Indicator	Previous Performance	Previous Indicator	Trend	Quartile
All Repairs	94.44%	93.33%	✓	93.68%	↑		
- Leicestershire Rural	90.28%	93.33%	✗	89.83%	↑		
- Northamptonshire Rural	98.18%	93.33%	✓	97.85%	↑		
- Peak District Rural	92.11%	93.33%	✗	90.91%	↑		
- Warwickshire Rural	93.00%	93.33%	✗	91.82%	↑	